



COVIDSafe application privacy policy

Commonwealth and state/territory governments are working closely together on public health measures to keep the Australian community safe from the spread of COVID-19. The COVIDSafe application has been developed by the Commonwealth to assist state/territory public health officers to quickly alert people when they have been in close contact with a person who tests positive for COVID-19 and provide information and advice to minimise the spread of the virus.

What COVIDSafe application information do we have access to?

We access your personal information to help conduct contact tracing when you upload data to the National COVIDSafe data store.

If another user tests positive to COVID-19, they may upload their contact data, which may include details of their own contact with you.

All the information we access can only be used for contact tracing purposes.

How do we access your personal information?

Your personal information is stored on your phone until you consent to upload your personal information into the National COVIDSafe Web Portal. The Web Portal is operated by the Commonwealth Government. For further information on how COVIDSafe works click [here](#).

We access your personal information via the National COVIDSafe data store only. We do not store your personal information.

How can I access and change my personal information?

The Department of Health cannot change your personal information.

Further information on the ability to delete, correct or access your personal information is outlined within the Australian Government Department of Health's [COVIDSafe Privacy Policy](#).

How can I find further information or make a complaint?

If you have a privacy enquiry or complaint please click [here](#).

If an eligible data breach occurs, it will be managed in accordance with the requirements of the *Privacy Act 1988* including notification to the Office of the Australian Information Commissioner.

Alternatively, you can make a complaint directly to the [Office of the Australian Information Commissioner](#).

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This document can be made available in alternative formats on request for a person with disability.

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