



# Avaya Workplace Quick Start Guide

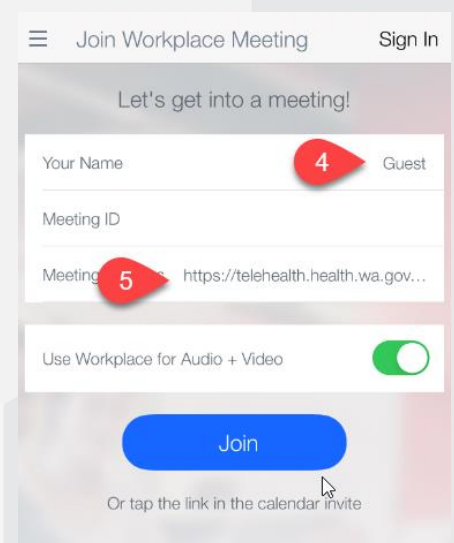
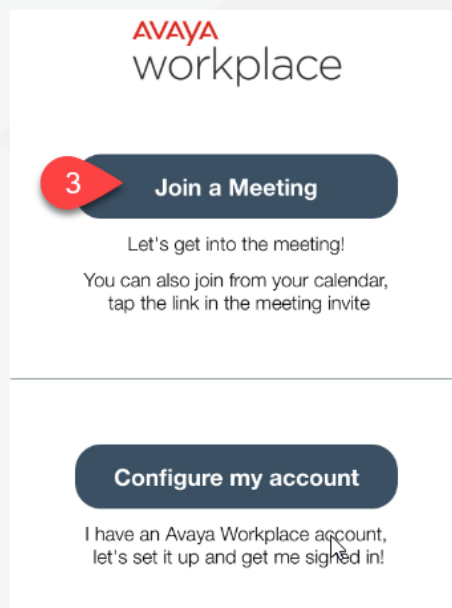
## Downloading, configuring and joining a meeting – iOS (apple) users

### iOS

1. Go to the **App store** and search for **Avaya Workplace** and click **Get**
2. Click **Install** and use your App Store password or finger print/face ID to download the software and follow the relevant prompts.

### Apple configuration

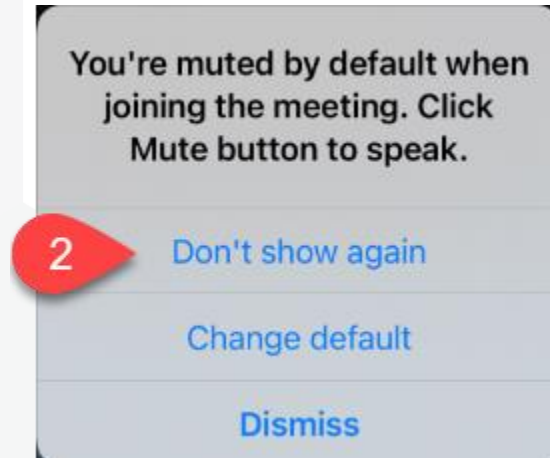
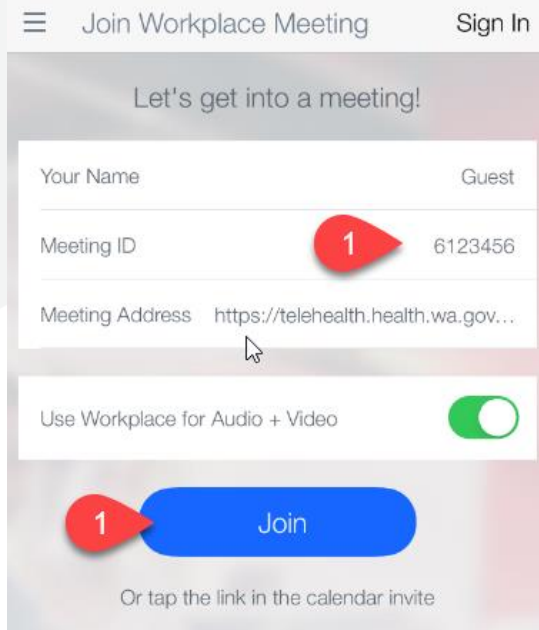
1. Click **Open** to open the **Avaya Workplace** application
2. Click **Accept** to accept the terms and conditions
3. Click **Join a Meeting** to configure the application
4. Type your name into the **Your Name** field
5. Type <https://telehealth.health.wa.gov.au/portal/tenants/wahealth> into the **Meeting Address** field.





## Joining a meeting - iOS

1. Type in the meeting ID and click **Join**.
2. Click **Don't show again** when the pop up appears. You will then be placed in the meeting.



### Further Information and advice

#### Internal WA Health users

Intranet: [Telehealth Hub](#)

Phone: WACHS Service Desk **1800 794 748**

#### Internal and External users

Website: [https://healthywa.wa.gov.au/Articles/S\\_T/Telehealth-appointments-at-home](https://healthywa.wa.gov.au/Articles/S_T/Telehealth-appointments-at-home)

Email: [WACHSICTHelpdesk@health.wa.gov.au](mailto:WACHSICTHelpdesk@health.wa.gov.au)